Quick PC Tips

Quick way to reset a Windows PC to factory

- Press the WINDOWS KEY on the keyboard
- Go to Power Settings (lower right corner)
- Press and hold the SHIFT KEY and click RESTART ***Do not let go of SHIFT***
- Wait till you come to the BLUE SCREEN and click on TROUBLESHOOT
- Click RESET THIS PC
- Click REMOVE EVERYTHING
- Click LOCAL REINSTALL
- You might be asked how you would like to keep your workplace click NO
- Click JUST REMOVE MY FILES
- Click RESET and the computer will reset back to the out of the box factory setting

Quick steps to install RDX (Retail Demo eXperience)

- Click or tap on *IS THIS THE RIGHT COUNTRY OR REGION* 5 times (leave United States selected)
- CONFRIM you are turning on the retail demo experience
- CONTINUE
- Click or tap on YES
- Click or tap on YES (this is confirming the keyboard)
- Click or tap on SKIP
- Click or tap on I DON'T HAVE INTERNET
- Click or tap on CONTINUE WITH LIMITED SETUP
- Click or tap on ACCEPT (this is the license agreement)
- Enter all the information for the demo content and apps to be downloaded
  - RETAIL ACCESS CODE (RAC) – CostcoDemo
  - RETAILER SKU OR ITEM # – 7-digit Costco item number
  - RETAIL STORE ID – ZERO FOLLOWED BY STORE NUMBER (i.e., 0123)
- Turn OFF the permanent removed of the RDX admin with the toggle in the center of the page
- Enter the ADMINISTRATOR PASSWORD twice **trs10** all lowercase.
- Click or tap on FINISH

AN INTERNET CONNECTOIN IS NEEDED TO DOWNLOAD ALL THE CONTENT THAT RDX COMES WITH AFTER THIS IS SET UP CONNECT THEM TO THE INTERNET TO FINISH DOWLOADING EVERYTHING IDEALLY THIS SHOULD NOT TAKE MORE THEN A COUPLE HOURS BASED ON COSTCO WIFI.

Quick RDX removal

This will reset the Microsoft retail demo experience to the out of the box factory settings. It will not work on devices with the Intel IPOS demo.

- Press the WINDOWS KEY
- Start typing ACTIVATION SETTINGS and click on it
- Click or tap on WINDOWS 11 HOME 5 TIMES
- Click or tap on ADVANCE CONFIGURATION (lower part of the screen)
- Click or tap on REMOVE (the second option)
- CONFIRM you want to remove the demo

Bypass Wi-Fi requirement on Windows 11

- On the first screen you come to:
  - Hold SHIFT + F10 (or SHIFT + Fn + F10 on some laptops)
  - The Command Prompt opens and you will type in ***OOBE\BYPASSNRO*** and hit Enter
- This will RESTART the computer and you will able to go thru the normal set up without needing a Wi-Fi connection.
- When you come to the screen that ask you to connect to Wi-Fi
  - Click on *I don't have internet*
  - Next screen click on *Continue with limited setup*
- This device can now be set up with a local account use *Costco Demo* as the name and do not enter a password